

Rückl  
1846

# Natural Properties of Glass

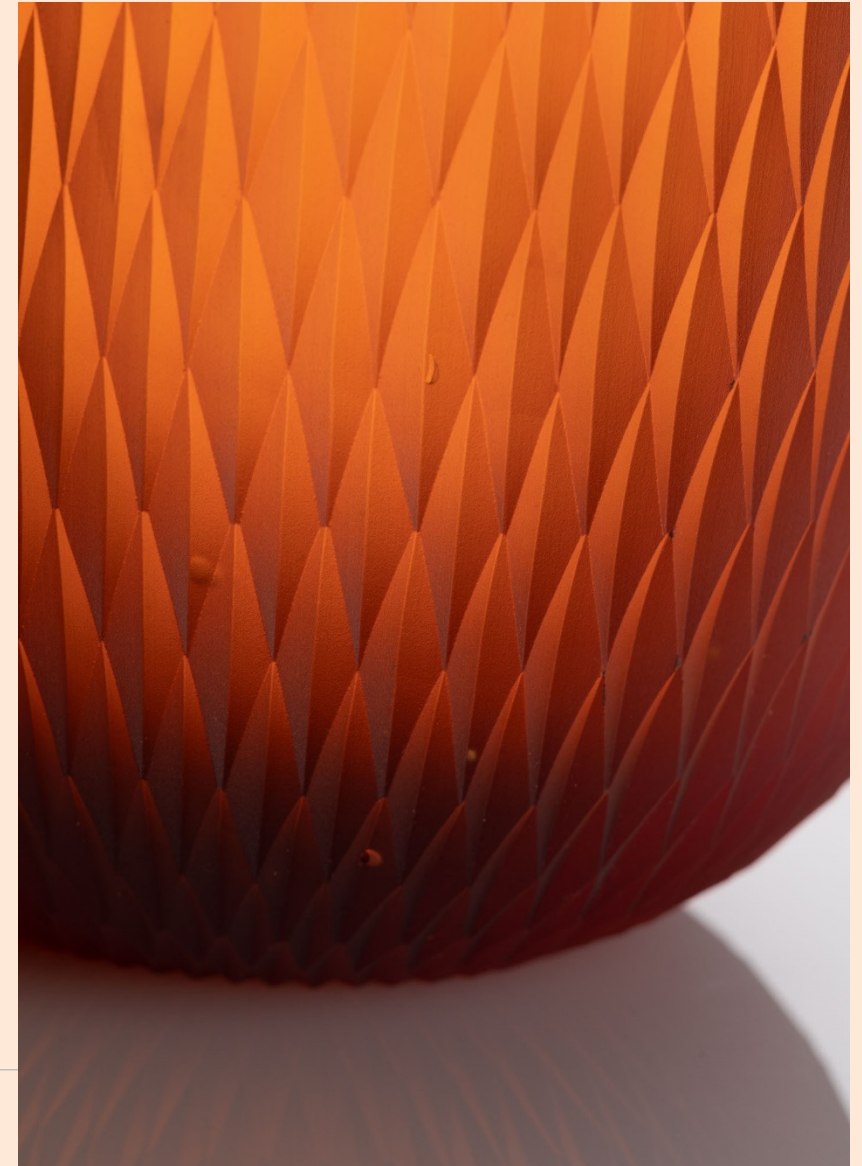
# Bubbles

A bubble is considered to be 0.4 mm or larger.



Natural property  
- acceptable

Natural property  
- acceptable



# Parts with or without a Cut Pattern

	Upper Edge within the 20 mm Margin	Product Body / Surface	Bottom / Bottom Part	Notes
<b>Small Products</b> up to 150 mm/up to 500 ml	1 bubble up to 1 mm	1 bubble up to 1 mm, 1 bubble up to 2 mm (*not in a cluster)	1 bubble up to 1 mm 1 bubble up to 2 mm (*not in a cluster)	A maximum of 2 bubbles in the entire product
<b>Larger Products</b> over 150 mm/ over 500 ml	1 bubble up to 1 mm	2 bubbles up to 2 mm, 1 bubble up to 3 mm (*not in a cluster)	2 bubbles up to 2 mm, 1 bubble up to 3 mm (*not in a cluster)	A maximum of 3 bubbles in the entire product



# Non-Cut Through Bubbles – Fully-Cut Products (Metamorphosis, Hero.ine)

Metamorphosis	Upper edge up to 20 mm	Product Body / Surface	Bottom	Notes
<b>Vase 30 cm</b>	1 bubble up to 1 mm	2 bubbles up to 2 mm, 2 bubbles up to 3 mm (*not in a cluster)	3 bubbles up to 2 mm, 2 bubbles up to 3 mm (*not in a cluster)	A maximum of 10 bubbles in the entire product
<b>Vase 20 cm</b>	1 bubble up to 1 mm	2 bubbles up to 2 mm, 2 bubbles up to 3 mm (*not in a cluster)	2 bubbles up to 2 mm, 2 bubbles up to 3 mm (*not in a cluster)	A maximum of 8 bubbles in the entire product
<b>Vase 13 cm</b>	1 bubble up to 1 mm	2 bubbles up to 2 mm, 1 bubbles up to 3 mm (*not in a cluster)	2 bubbles up to 2 mm, 1 bubbles up to 3 mm (*not in a cluster)	A maximum of 7 bubbles in the entire product
<b>Candleholder 8.5 cm</b>	1 bubble up to 1 mm	1 bubble up to 1 mm, 1 bubble up to 2 mm (*not in a cluster)	1 bubble up to 1 mm 1 bubble up to 2 mm (*not in a cluster)	A maximum of 5 bubbles in the entire product
<b>Glasses</b>	1 bubble up to 1 mm	1 bubble up to 1 mm, 1 bubble up to 2mm (*not in a cluster)	1 bubble up to 1 mm 1 bubble up to 2 mm (*not in a cluster)	A maximum of 3 bubbles in the entire product



# Product Sizes and Deviations

Manual production of glass in wooden forms results in product size variations. We focus on the unification of sizes in drinkware, where the acceptable deviation in size is  $\pm 1$  mm.

The thickness of the bottom of drinkware may vary.

Natural property – unacceptable (thickness of the wall of glass A)



Natural property – acceptable (height of the bottom)



# Cut Pattern and Deviations

All products are hand cut and each cutter has their unique style. Thus, a small deviation up to  $\pm 2$  mm is acceptable.



# Color and Deviation

With respect to the production technique, minor color variations are permissible, as they depend on the supplied raw materials, as well as the thickness of hand-blown glass.

Natural property  
- acceptable





# Gilding and Deviations

Gold is applied by hand, using a brush, which may result in a slightly uneven edge of the glass +/- 0.5 mm, ornaments or other motifs may have slightly uneven edges, as long as it doesn't disturb the product's appearance.

Visible design brushstrokes in the painted part of the glass are permissible (desirable).

Microscopic bubbles 0.1 mm are permissible.

Natural property  
- acceptable





# Wax and Deviations

Ecological soy wax in Rückl candles is a high-quality product that continues to interact with its environment, possibly causing variations in the color of a part of the wax.

Natural property  
- acceptable



# Sandblasting / Laser Cutting of Logos

A logo must have the appropriate shape and location to be visible and legible.

A slight smudging due to the curvature of the product acceptable.

Natural property  
- acceptable



# Optical Properties and Deviations

A minor optical deviation is acceptable (visible at the distance of a stretched out arm), as long as it doesn't obscure the edge of the product or disrupt its appearance.

Natural property  
- not acceptable



# Product Weight and Deviations

With respect to the hand production technique, minor variations in the weight of the product are acceptable.



# Claims / Exchange

Products may be claimed /  
exchanged with a receipt up to 14  
days from purchase.

